

Open Championship - Hollywood FAQ's

GENERAL EVENT QUESTIONS

Question: What are the names and addresses of the venue locations?

Universal Studios Hollywood Resort
100 Universal City Plaza, Universal City, CA 91608
Located inside the park between Nintendo World and the Transformers Ride

Question: What makes this event unique?

This is a one-of-a-kind event experience unlike any other, with an old Hollywood, Red Carpet feel! Athletes get to feel like real movie stars, starring in the production of their routine on a real-life movie sound stage, with their coaches getting the VIP experience as well in director's chairs.

Question: When will my child compete?

All elite, prep, dance, rec, and school teams will compete on Saturday, May 5, and Sunday, May 5. These divisions are **GUARANTEED** 2-day compete. Novice and exhibition (including CheerAbilities) teams will compete on **Saturday** only.

Question: Do you offer transportation services from hotels to the venue?

Only guests staying at The Hilton Los Angeles/Universal City will have complimentary bussing to the venue. Guests staying elsewhere will have to arrange transportation to/from the venue.

Question: What is the cost of parking?

For parking information, click [here](#).

Question: Am I allowed to bring food/drinks into the venues?

Water bottles (max size 2l) and small snacks that do not require freezing are allowed INSIDE THE VENUES.

Question: Will there be a livestream of the event for my family that cannot attend the competition?

YES! A LIVE STREAM OF ALL TEAMS COMPETING AT THE EVENT WILL BE AVAILABLE AT eCheer.TV

- www.echeer.tv
- Select Watch Now LIVE
- Select The Open Championships Channel
- Select The Open Hollywood

Question: What awards are being given out at the event?

Participation Medals

Division Winners: Banner & Band Rings

Level Champions: Banner & Jacket

Grand Champions: Banner & Large Ring

Question: What are my options as far as hotel accommodations?

There are no on-site options for this event. Discounted lodging can be booked at the following link:

[The Open Championships - Hollywood - Competition Travel](#)

Question: Where do I purchase tickets for this event?

Spectator passes are included in all commuter travel packages. We require that all parents purchase the commuter package through the Open Championship Series that includes both the Park-to-Park ticket to Universal Studios and the event spectator wristband. This ensures that all parents are receiving the correct park tickets needed to have access to both stages being used at the event – the one being used for the competition as well as the one being used for awards.

To purchase tickets, visit regchamp.com/theopenguest

COMMUTER PARK PASS PRICES FOR SPECTATORS	1 DAY	2 DAY
	\$174	\$230
	1-day park pass	2-day park pass
	1-day spectator entry	2-day spectator entry

PARK TICKET QUESTIONS

Question: Are park tickets included in my athlete registration?

Yes! Due to the venue being located inside the park, a 2-day park ticket is included in athlete registration fees for all registered athletes and coaches.

Question: Where and when can I pick up my park tickets?

Pick-up times and locations will be released closer to the event!

Question: Will I get my park tickets when I check in at the front desk?

The hotel front desk WILL NOT be distributing any park tickets. The Open Championship will have designated locations for park ticket pick up.

Question: Will my athlete's park ticket be given to me or their coaches?

Due to park tickets being required for entry to compete, park tickets will be given to the coach for distribution to all athletes. Park tickets MUST be with the athlete for entry to Universal Studios BOTH days they compete.

Question: What dates can I use my park tickets?

2-Day Park Ticket is valid for any three (3) calendar days during a six (6) consecutive calendar day period which commences on and includes the date selected, with no blockout dates. Ticket validity dates will begin the first day our ticket offices are open and will be valid for 14 days. Park tickets must be used within 6 days after the time they are first scanned at the parks.

Question: How do I register as a commuter?

To purchase your commuter passes, visit <https://regchamp.com/theopenguest>. Select your event, then begin typing your program name into the space provided and select the correct program name for your account. Double check spelling and be sure to select the correct program name or your roster will not populate correctly. Follow the prompts to enter your information and click next. At the top center of the page, select "No" as you are not registering for a hotel. You will then be taken to the screen to select your desired passes. Friends and family commuter packages are for NON-participants. Park tickets are included in athlete registration fees. Select the amount of passes you would like to purchase and pay a minimum of your \$100 non-refundable deposit to create your account.

Question: Can I purchase my park tickets directly through Universal Studios?

No. We are requiring that all parents purchase the commuter package through the Open Championship Series that includes both the Park-to-Park ticket to Universal Studios and the event spectator wristband. This ensures that all parents are receiving the correct park tickets needed to have access to both stages being used at the event – the one being used for the competition as well as the one being used for awards.

Question: How do I view/pay on my invoice?

1. Click on this link: <https://regchamp.com/Guest/GuestReservation.aspx?COID=555>,
2. Select your event and program, click next.
3. Enter the email address you used for your reservation and your information will auto populate. Click next.
4. A prompt appears to either view your invoice or add ala carte items. Click View invoice.
5. At the bottom center of your invoice there is the total amount due and directly under it is the box to enter how much you would like to pay today. Type in your desired amount and click "Continue Online Payment".
6. Enter your card information, click that you agree to the terms and policies and then hit "Submit Your Secure Payment"

COACH QUESTIONS

Question: How do I register my teams?

1. Create a Reg Champ Account with The Open.
 - If you have an account with another event producer you can easily merge the information from that account into your Open account by using the same email address when you sign up.
2. Once you have entered Reg Champ select “Events” on the home page.
3. Select “Go” next to your desired event (# 6281) and then hit “confirm.”
4. Time to add your teams!
 - If you have teams uploaded to your Reg Champ account select the teams you wish to register for the event from the “Import a Team” drop down menu and then click “IMPORT Team”
 - Select the correct division for your team and hit “Save.”
 - If you do not see your team's division, select “Check Division Criteria” to view the criteria for your desired division.
 - On the next screen confirm your division selection is correct and hit “Done”
 - If you do not have teams uploaded to your account yet, select the 3 stacked cubes on the left side of the screen labeled “Teams”.
 - Select “Create a New Team” and follow the prompts.
5. You are now able to view your invoice and you will follow the prompts to make your \$100 per team deposit.

Question: How do credits work?

You earn \$10 per athlete in credits every time you attend a qualifying event throughout the season! These credits stack throughout the season, and are applied as a discount towards your registration fees for your Open Finals registration. Elite and Prep athletes can receive up to \$70 off per athlete; novice athletes can receive up to \$40 off per athlete!

List of qualifying events can be found here: [Open Qualifiers](#)