

Open Orlando Championship FAQ's

GENERAL EVENT QUESTIONS

Question: What are the names and addresses of the venue locations?

Location 1: Toon Lagoon Amphitheater (inside Islands of Adventure)

1000 Universal Studios Plaza, Orlando, FL 32819

Location 2: Fear Factor Live (inside Universal Studios)

6000 Universal Blvd, Orlando, FL 32819

Question: When will my child compete?

All prep, elite, dance, rec, and school teams will compete Saturday, April 29, and Sunday, April 30. Novice and exhibition teams will compete Saturday only.

Question: What time do the shuttles run and who can utilize the shuttles?

Only those guests staying on site in one of the hotel lodging packages are allowed to use the shuttles back and forth from your hotel and the venue. Buses will start running at 6 a.m. and run every 15-30 minutes. Please allow for ample travel time when utilizing the shuttle.

Question: What is the cost of parking?

Regular Parking: \$27 per day

Question: Am I allowed to bring food/drinks into the venues?

Water bottles (max size 2l) and small snacks that do not require freezing are allowed INSIDE THE VENUES.

Question: Will there be a livestream of the event for my family that cannot attend the competition?

YES! A LIVE STREAM OF ALL TEAMS COMPETING AT THE EVENT WILL BE AVAILABLE AT eCheer.TV

- www.echeer.tv
- Select Watch Now LIVE
- Select The Open Championships Channel
- Select The Open Orlando

Question: What awards are being given out at the event?

Participation Medals

Division Winners: Banner & Band Rings

Level Champions: Banner & Jacket

Grand Champions: Banner & Large Ring

Question: What are my options as far as hotel accommodations?

We are not a stay to play company. However, we have secured great group rates on site at Universal Studios Resorts. You can choose from one of the following or you are welcome to book anywhere you would like and register as a commuter instead. Here are your on site options:

Open Orlando Lodging Package Options

Costs listed are per person for 3 night minimum stay							Cost Per Room
Hotel Option	1 person	2 person	3 person	4 person	5 person	6 person	Add'l Nights
Cabana Bay	\$1,059	\$769	\$669	\$624	\$639	\$614	\$250
Dockside Inn and Suites (Endless Summer Resort)	\$1,029	\$739	\$619	\$584	\$619	\$594	\$200
Surfside Inn and Suites (Endless Summer Resort)	n/a	n/a	n/a	n/a	\$619	\$594	\$200
Aventura	\$1,049	\$749	\$649	\$615	n/a	n/a	\$225
Hard Rock Hotel (includes express passes)	\$1,624	\$1,054	\$864	\$814	n/a	n/a	\$400

True for ALL Lodging Packages

Prices listed are available on following dates: check in April 25-2023 - check out May 2, 2023

3 Night Minimum Stay

3 Day Park Pass (Includes 3 Parks: Island of Adventure, Universal Studio, & Volcano Bay)

Transportation to and from the event venue on competition days.

2 Day Event Spectator Wristband/Entry for all occupants

Park Passes cannot be removed from Hotel Travel Packages for any reason or situation.

All hotel occupants can purchase up to two (2) additional park days for \$25/day/person.

(These are in addition to the three (3) days that are included in the package. Maximum of five (5) park days.)

\$100 non refundable deposit is due per room at the time of registration.

Question: What are my options if I register as a commuter?

If you would like to stay off site, you can click [HERE](#) for our partner company, Team Travel Source, who has secured discounted rates for the surrounding area hotels. Should you choose this option, here is the information for commuter passes:

Open Orlando Commuter Passes

Type of Pass	2 Park 1 day	2 Park 2 days	3 Park 3 Days	Restrictions for All Commuter Passes
Friends/ Family	\$190	\$285	\$325	Commuters are responsible for their own lodging and transportation to and from the venue.

Park Pass Details

2 Park 1 Day Park to Park Ticket – Includes access to Universal’s Islands of Adventure and Universal Studios Florida on the same day. Ticket is valid for any one (1) calendar day during the specific validity window printed on the ticket with no blockout dates. : \$139 Per Person

2 Park 2 Day Park to Park Ticket – Includes access to Universal’s Islands of Adventure and Universal Studios Florida on the same day. Ticket is valid for any two (2) calendar days during a six (6) consecutive calendar day period which commences on and includes the date selected, with no blockout dates – \$199 Per Person

3 Park 3 Day Park to Park Ticket – Includes access to Universal’s Islands of Adventure, Universal Studios Florida, and Universal’s Volcano Bay Water Theme Park on the same day. Ticket is valid for any three (3) calendar days during a six (6) consecutive calendar day period which commences on and includes the date selected, with no blackout dates: \$229 Per Person

Terms: \$100 is due at Time of Registration. Teams/Coaches are responsible for the Athlete Registration on their invoice. You will pay your program the competition fee directly.

Question: What is the age requirement for being added to the lodging package?

Guests ages 3 and up need to be added to the hotel package if they plan to attend the event as they will need a park pass to enter the venue.

Question: What is the age requirement for purchasing a spectator pass for The Open Orlando competition?

Spectators who already have a park pass (ex: season pass) who are ages 5 and under do not need to purchase an additional event pass. Only ages 6 and up would need to purchase a spectator pass.

PARK PASS QUESTIONS

Question: Are park passes included in my athlete registration?

Yes! Due to the venue being located inside the park, all park passes for athletes & coaches are included in their registration fees. Those staying in a lodging package will receive a \$229 credit to their account. This credit covers the cost of the park pass that is included in team registration fees.

Question: Where and when can I pick up my park passes?

Guests will visit our on site offices to pick up park passes & Spectator wristbands. Pick-up times and locations will be released closer to the event!

Question: Will I get my park passes when I check in at the front desk?

The hotel front desk WILL NOT be distributing the park passes included in your hotel travel Package. The Open Championship will have designated locations within the hotel for park pass pick up.

Question: Will my athlete’s park pass be given to me or their coaches?

Park passes will be given to their parent’s for any athlete’s attached to their hotel or commuter registration. If you are staying off-site and have not created an account, your athlete’s park passes will be given to the team’s coach for distribution.

Question: What dates can I use my park passes?

3 Day Park Ticket is valid for any three (3) calendar days during a six (6) consecutive calendar day period which commences on and includes the date selected, with no blackout dates. Your valid dates will begin the day your tickets are picked up.

Question: Do I have to use 2 of my 3 park pass days to enter the competition, or can I use my 3 park days included in my hotel package any time and still enter the competition Saturday and Sunday?

Due to the event being held inside Universal Studios, 2 park days must be used to enter the park in order to reach the competition venue. Guests can enter the park for the event, leave/regroup, and re enter the park that same

day. Guests staying with a lodging package can also add up to two additional park passes at the discounted rate of \$25/person/day. You can add this on under the “a la carte” section when you pull up your invoice.

Question: Do I need to purchase a Spectator Pass?

Spectator passes are included in the lodging package for all registered occupants. Additional spectator wristbands, for those who already have their park passes, will be available for purchase on-site at the venue. 5 and under are free.

1 Day: \$25

2 Day: \$45

Question: How do I register for a Spectator Pass?

If you do not have a park pass, you can purchase commuter passes to the Universal Orlando at the following link on or before March 17, 2023: <https://openchampionshipseries.com/2023-open-universal-ticket-packages/>

If you have already purchased season or other park passes, then you will purchase daily spectator passes the day of the event. Details for those passes are listed in the previous question.

Question: Can I use my deposit to purchase a Spectator Pass?

Yes, if you paid a deposit for a hotel room but then decided to cancel your reservation, your \$100 deposit can be used for the purchase of spectator tickets, you just need to NOTIFY US before the deadline on March 10th.

Question: Are express passes included in my lodging package?

Express passes are included in the hotel package for HARD ROCK HOTEL guests only. Express passes for those staying elsewhere can be purchased directly from Universal Studio here: [Universal Express Pass for Theme Parks | Universal Orlando™](#)

REGISTRATION QUESTIONS

Question: How do I register for a lodging package?

To create a guest account, visit <https://regchamp.com/theopenguest>. Select your event, then begin typing your program name into the space provided and select the correct program name for your account. Double check spelling and be sure to select the correct program name or your roster will not populate correctly. Follow the prompts to enter your information, select your arrival and departure dates, top 3 choices for your hotel stay, and be sure to enter the names of your guests and their titles (guest/participant/coach). Then enter your desired payment amount. A \$100 non refundable deposit is required per room to create your account.

Question: How do I register as a commuter?

To purchase your commuter passes, visit <https://regchamp.com/theopenguest>. Select your event, then begin typing your program name into the space provided and select the correct program name for your account. Double check spelling and be sure to select the correct program name or your roster will not populate correctly. Follow the prompts to enter your information and click next. At the top center of the page, select “No” as you are not registering for a hotel. You will then be taken to the screen to select your desired passes. Friends and family commuter passes are for NON participants and Athlete Passes are for participants. (Note: You will need to select your athlete’s name from the roster in the drop down menu in order to purchase the Athlete Pass.) Select the amount of passes you would like to purchase and pay a minimum of your \$100 non refundable deposit to create your account.

Question: I am trying to book a hotel and I don't see my gym/program name. Can you help?

Programs/Gyms must be registered for the event with rosters prior to parents/guests registering for lodging. Please check with your program to ensure that they have registered for the event and uploaded rosters.

Question: I need a wheelchair accessible or ADA room. Where can I notate that on my account?

When creating your account, please add this info to the "Special Notes" section of your registration. Please remember we cannot guarantee things like rooms near someone else, adjoining rooms or your room's view. The Special Notes section is only for needs and not requests. If you have already completed your registration and need to add this info to your account, please submit a change request with this link:

<https://forms.monday.com/forms/4aec03a5f80cd12cc9e49fb133150b32?r=use1>

INVOICE/BILLING QUESTIONS

Question: How do I view/pay on my invoice?

1. Click on this link: <https://regchamp.com/Guest/GuestReservation.aspx?COID=555>,
2. Select your event and program, click next.
3. Enter the email address you used for your reservation and your information will auto populate. Click next.
4. A prompt appears to either view your invoice or add ala carte items. Click View invoice.
5. At the bottom center of your invoice there is the total amount due and directly under it is the box to enter how much you would like to pay today. Type in your desired amount and click "Continue Online Payment".
6. Enter your card information, click that you agree to the terms and policies and then hit "Submit Your Secure Payment".

Question: Do I still have to pay my gym my participant registration fee if I book a lodging package?

You will still be required to pay your program your athlete's registration fee for participation in the event. The registration you are paying for through your portal is only for the lodging package and not for event participation.

Question: What is the \$229 athlete credit for on my invoice?

Think of your athlete as having two separate registrations. One is for their hotel room and one is for participation in the event. Your gym is registering your athlete as a participant. You are registering them as a hotel guest. A credit in the amount of \$229 will automatically be applied to your guest lodging registration when you choose your athlete from the drop down menu at time of registration. This credit is applied because your gym is already paying for the athlete participation so you do not need to pay for it again. You will pay your program directly for athlete registration.

Question: I need to make a change to my lodging/pass reservation. How can I do that?

All changes to accounts must be submitted via this form on or before Wednesday, March 10, 2023. Here is the link:

[CHANGE REQUEST FORM](#)